

No Refunds Policy

Effective Date: From Date of sign up

1. Introduction

This No Refunds Policy compliments the terms and conditions under which EveryBody Fit operates concerning gym membership fees. By enrolling in any of our memberships or upfront programmes, you acknowledge and agree to the terms set forth in this policy.

2. No Refunds

All membership fees are non-refundable. This applies to all types of memberships, including but not limited to:

- Monthly memberships
- Annual or Up front memberships
- Special promotions and discounted memberships
- Add-on services (e.g., personal training)

3. Membership Cancellations

While we do not offer refunds, members may cancel their memberships according to the following guidelines:

- **Monthly Memberships:** Members may cancel their monthly membership in line with the terms and conditions agreed on sign up to include the 60 days cancellation period. The member will still have full use of their membership until the termination date. No further charges will be made after the termination date.
- **Annual or Up Front Memberships:** Members who wish to cancel an annual or up front membership before the end of the term will not receive a refund for the remaining period. Access to the gym will continue until the end of the paid term.

4. Exceptions

Exceptions to this policy may be made under the following circumstances, at the sole discretion of EveryBody Fit:

- **Medical Reasons:** If a member provides a valid medical certificate stating they are unable to use the gym facilities due to a long-term medical condition, we may consider a pro-rated **credit** towards future membership.

5. Membership Hold

Members may request to hold their membership under the following conditions:

- **Medical Reasons:** With a valid medical certificate, members can hold their membership for a minimum of one month and a maximum of 3 months.
- **Travel:** Members may hold their membership for travel purposes if this exceeds a minimum period of 6 weeks for a minimum of one month and a maximum of three months per year. Proof of travel and date are required.

6. Billing Disputes

If you believe there has been an error in billing, please contact our membership management team at info@everybodyfituk.com within 30 days of the charge. We will review the issue and, if necessary, correct any errors.

7. Contact Information

For any questions or concerns regarding this policy, please contact us:

- **Email:** info@everybodyfituk.com
- **Phone:** 01772 379125
- **Address:** EveryBody Fit, Rear of Derby House, Fulwood, Preston, PR2 8JE

8. Amendments

EveryBody Fit reserves the right to amend this policy at any time. Members will be notified of any significant changes through email or posted notices within the gym.

By enrolling in a membership with EveryBody Fit and electronically agreeing, you acknowledge that you have read, understood, and agreed to this No Refunds Policy.